



**UNITY**

Unity World Ltd

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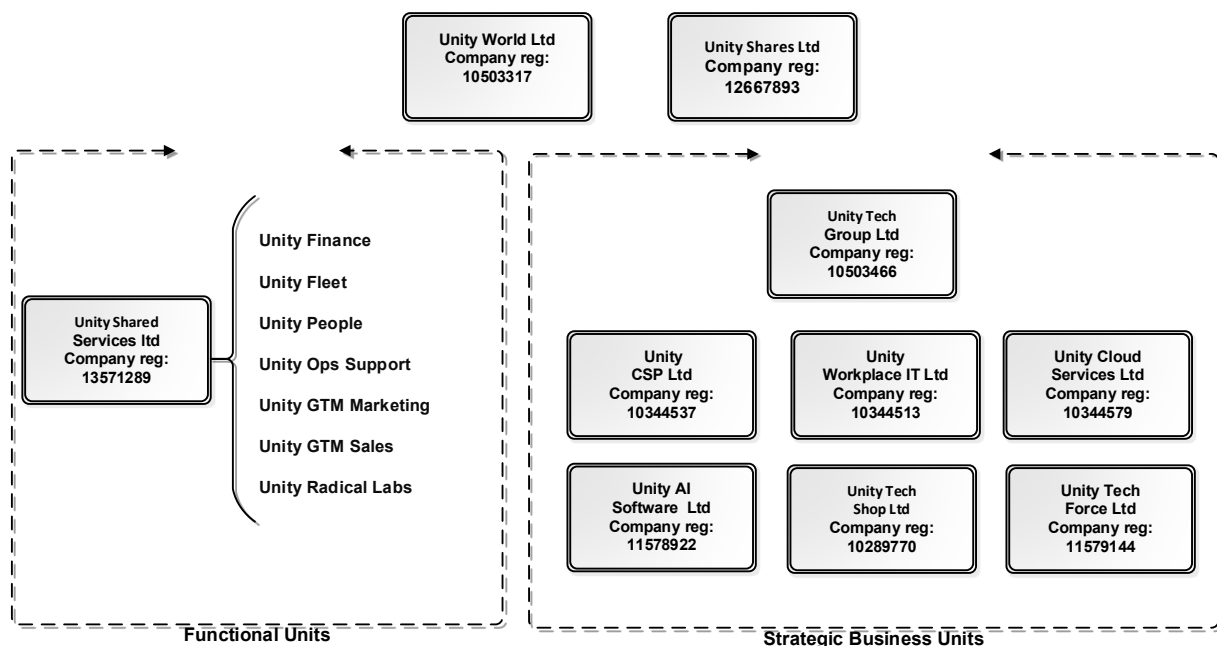
Dear Valued Customer,

I hope all is well in your world, that your families and colleagues are all doing well, and that business is achieving the goals you have set it. I am writing this letter as several customers have asked for clarity around the Unity World Group structure and the commercial agreements legacy and moving forward.

For ease of communication, I have sectioned the matters into logical parts, which I hope helps for easier sense-making. Company structure and trading styles.

### Unity World Group

The group is set up into Corporate which includes the parent companies, SBU's – Strategic Business Units that deliver the products, and Functional business units/departments that support the whole group. Below is a picture of the current structure.
















### Trading styles – previous and new

Unity is the trading style of the full group now, and Unity World Ltd is the parent of the full group and agent for the SBU's – Strategic Business Units which deliver the products to our customers. So that you know I have put a table together that outlines the current trading styles, the trading marks, and the previous trading name and marks for your information.

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Legal Name	Trading Name	Trading Mark	Previous Trading Name	Previous Trading Mark
Unity World Ltd				None
Unity Tech Group Ltd				None
Unity CSP Ltd	Unity CSP or Comm's		Stratus Technologies	
Unity Workplace IT Ltd			Agile Group	
Unity Cloud Services Ltd			TCS	
Unity AI Software Ltd			Red Robot Systems	
Unity Tech Force Ltd				None
Unity Tech Shop Ltd				None
Unity Shared Services Ltd				None

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### **Commercial agreements**

Ensuring our relationship is covered through the correct commercial agreements will be and is a priority moving forward to ensure that customers understand what should expect from Unity World Group company(s) commercially and product delivery point of view.

### **General terms and conditions**

We have developed general terms and conditions for goods only, and goods and services these act has the principal terms of conditions to which you should rely on. The latest version of these can be found on our website ([www.unity.world](http://www.unity.world)), or by asking key contact.

### **Schedules**

Over the coming months, Unity will start to build out the schedules that will offer specific terms and conditions at product classifications of categories, groups, lines, and specific products. The schedules are part of the overall agreement and work in conjunction with the general terms and conditions. The schedules define exactly what products will provide and the required level or standard, terms, and conditions for those products. Where no schedule is written both customers and Unity should rely on the general terms and conditions.

### **Agreements**

Agreements mean the details and content set out in an order form issued by the Unity World (the agent) and/or Unity Group Companies (the supplier) in respect of the products that are capable of acceptance by the Customer. The format of an Order may vary between Unity Group Companies and a single order form may be used for an agreement where two or more Unity Group Companies are the Supplier of products.

Each order shall be an offer by the Customer to purchase the product from the Supplier subject to the Contract including the General T&Cs of goods, and good & service, along with any associated schedules.

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## Legacy Agreements

Any agreements set on historical branded terms and conditions will remain in place until the expiry, renewal, or migration to the new commercial terms and conditions, schedules, and agreements are agreed upon.

As always, Unity is fully focused on helping your business to develop, accelerate and succeed. We thank you for your continued trust and partnership. If you would like to find out more about the changes, please reach out to us directly through your usual contacts to discuss any other questions or comments.

Thank you and best wishes,

A handwritten signature in black ink, appearing to read 'S. Scotchbrook', written over a thin horizontal line.

Simon Scotchbrook CEO

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